

Getting Started with RxWell

Improving the Quality of Life™



How do I get started with RxWell?

First, you need to download the RxWell app by using the QR code below or by searching the Apple App Store or Google Play Store. Then, follow the directions to enroll.



Company Code
Stifel

To enroll

Once the app is installed on your mobile device:

1. Open the RxWell app and tap "Get Started"
2. Tap "I have an access code"
3. Enter your company access code that is listed below and then tap "Continue"
4. Enter the email address you want to use for this app and then tap "Send Code"
5. Enter the verification code that was sent to your email address and tap "Verify Code"
6. Enter a username of your choosing
7. Enter a new password twice, and then your first and last name
8. Tap on "Create Account"
9. Enter additional information: date of birth, gender (optional), phone number, and then tap "Next"
10. Choose the first program you want to try
11. Agree to the terms and conditions, tap "Agree"
12. This completes the registration process, tap "Done"
13. Tap "Use Touch ID" or "Not Now"
14. Tap anywhere to continue through the next few introductory screens and then several assessment screens

Security and Privacy

What is the RxWell privacy policy?

If you would like to read the privacy policy, you can do so by visiting upmhealthplan.com/rxwell-terms-and-conditions.aspx.

What security certifications do you have?

RxWell complies with the Health Insurance Portability and Accountability Act of 1996 (HIPAA) and is SOC II compliant. Data, including any protected health information, is stored and transmitted securely.

Will RxWell sell my data or show me ads based on my usage?

No. Unlike other apps, RxWell does not promote ads or sell your data.

This information is not intended to replace the medical advice of your doctor or healthcare provider. Please consult your health care provider or EAP for advice about a personal concern or medical condition.